

Certificate JO19k01702

The management system of

Bekhma Travel

Italian Village, Villa no. 509 - Erbil - Iraq

has been assessed and certified as meeting the requirements of

ISO 10002: 2018

Quality Management – Customer Satisfaction
Guidelines for Complaints Handling in Organizations



For the following activities

**Ticketing, Visa Assistance, Hotel Booking, Travel Insurance and Travel
Tours.**

This certificate is valid from 19 June 2019 until 19 June 2022
and remains valid subject to satisfactory surveillance audits
Recertification audit due a minimum of 60 days before the expiration date
Issue 1. Certified since 19 June 2019

Authorised by

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